

Report on City of Philadelphia Internal Control FY2020

OFFICE OF THE CITY CONTROLLER

Each year, the Office of the City Controller audits the City of Philadelphia's basic financial statements. As part of that audit, the Controller's Office reviews the City's internal controls over financial reporting. Once the review is complete, the Controller's Office compiles its findings into a report on internal control and on compliance and other matters, identifying material weaknesses, significant deficiencies, issues of non-compliance and other conditions, and making recommendations to address the findings.

WHAT ARE MATERIAL WEAKNESSES AND SIGNIFICANT DEFICIENCIES?

A **material weakness** is a deficiency, or combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented, or detected and corrected on a timely basis.

A **significant deficiency** is less severe than a material weakness, yet important enough to merit attention.

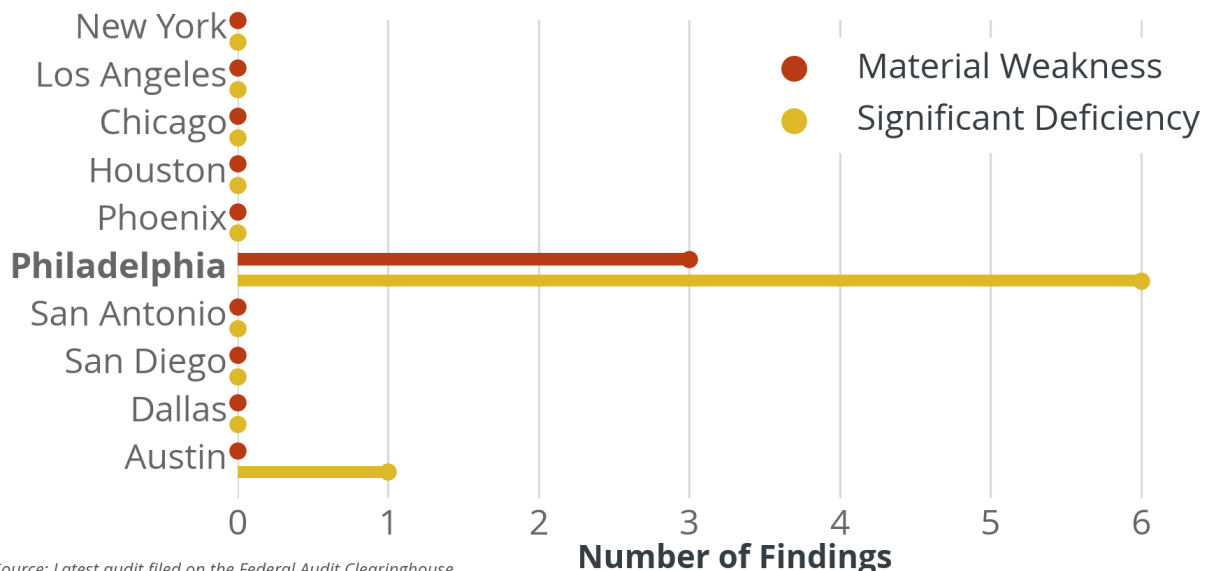
WHY IS THIS IMPORTANT?

If a material misstatement occurred on the City's financial statements, the statements would be considered an ineffective tool for assessing the City's financial health and may have far reaching consequences. Weaknesses in internal controls also create an environment ripe for fraud, abuse and waste.

Philly's Internal Control Findings Compared to the Top Ten Largest Cities

When comparing Philadelphia's internal control findings to those of the other top ten largest cities, Philadelphia stands out for all the wrong reasons. Since the comparison began in FY17, Philadelphia has been the worst of the top ten cities. This year, Philadelphia has three material weaknesses and six significant deficiencies. Only one other city has any internal control findings; Austin, Texas has one significant deficiency.

Internal Control Findings: Top Ten Largest Cities



Source: Latest audit filed on the Federal Audit Clearinghouse



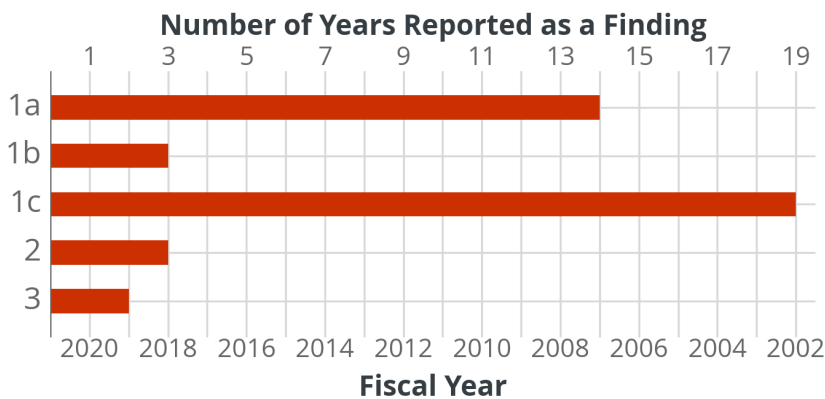
The Office of the City Controller's mission is to promote the effective and efficient operation of Philadelphia government by identifying cost savings, recommending best practices and modernization, and exposing fraud and mismanagement.

FY2020 Findings

In the Fiscal Year 2020 internal control report, the Controller's Office identified three material weaknesses and six significant deficiencies. Many of the City's internal control findings have been reported year after year without remedy. Each of this year's findings is listed in the charts below, which also shows the length of time each finding has been reported.

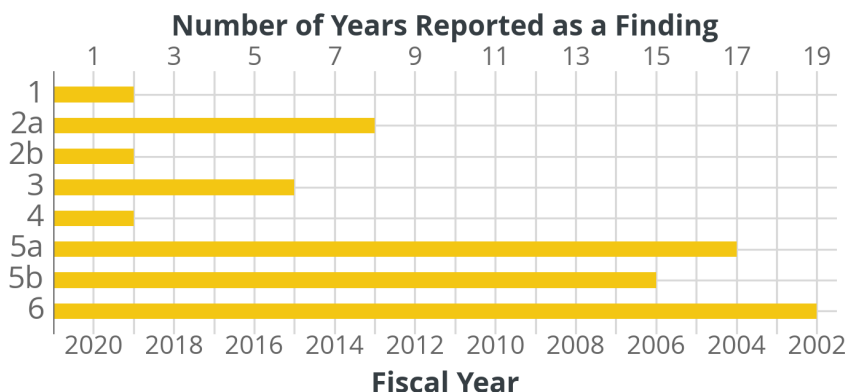
Material Weaknesses

- 1. Inadequate Staffing Levels, Lack of Technological Investment, and Insufficient Oversight**
 - a. Significant Financial Statement Errors
 - b. Late Submission of the Aviation Fund Financial Statements
 - c. Late Receipt of Component Unit Financial Reports
- 2. Late Submission of the Single Audit Reporting Package**
- 3. Breakdowns in the Functionality and Controls of the OnePhilly System**



Significant Deficiencies

- 1. Authorization and Review of Elevated Access in OnePhilly System Not Formalized in Writing**
- 2. OIT's IT General Controls Require Strengthening**
 - a. Deficiencies in Change Management Procedures
 - b. Inadequate Segregation of Duties
- 3. Treasurer's Bank Reconciliation Procedures Still Require Improvement**
- 4. Failure of Departments to Properly and Timely Approve Biweekly Payrolls in OnePhilly**
- 5. Capital Asset Control Deficiencies**
 - a. Lack of a Comprehensive Capital Asset System
 - b. Failure to Inventory Real Property Assets
- 6. Standard Accounting Procedures Require Updating**



Details on Key Findings

Finance accountants failed to identify \$167M in errors during the preparation of the ACFR, an improvement from FY17's nearly \$1 billion in errors but still a material weakness. Errors in the ACFR submitted to the Controller's Office have been a finding since FY07.

Finance accountants provided the SEFA to the Controller's Office for audit with inadequate time for audit before the federal submission deadline. The City's continued failure to meet this filing requirement could affect future federal funding.

In FY19, the City launched OnePhilly, a new system for HR, Benefits, Payroll and Time and Attendance, costing more than \$43 million. Our review found multiple breakdowns in its functionality and general IT controls, as well as that individual employee pay may be inaccurate or unauthorized. In following up on last year's findings, the Controller's Office noted very little improvement. In total, the Controller's Office noted that one material weakness and two significant deficiencies related to OnePhilly were still outstanding this year.

Controller's Comment

Despite the outstanding issues with the OnePhilly system, the Kenney Administration has decided to move forward with plans to replace the City's financial management system, a more than \$100 million IT project. For more than a year, Controller Rhynhart has privately and publicly urged the administration to halt this new IT project until the OnePhilly system is stabilized and these internal controls findings are addressed. Doing so could prevent another serious issue like that of the OnePhilly system.

As such, the Controller's Office recommends that the Kenney Administration invest the appropriate resources to improve the controls for the OnePhilly system.



Read the full report on Controller.phila.gov.